



# IOWA QUALITY STANDARDS

Supporting a Statewide System  
of Homelessness Services

## Iowa Quality Standards Now Available to All Programs

**Culmination of a two-year development process is release of special website and resources for Iowa programs.**

### **What are the Iowa Quality Standards?**

- » The Iowa Quality Standards (IQS) are a set of best practices for programs serving those experiencing or at risk of homelessness.
- » The Iowa Quality Standards are comprehensive, peer-developed, and interactive.
- » 44 standards cover governance, operations, services, and performance.
- » Using the IQS is voluntary.

### **How do the Iowa Quality Standards work? It's easy!**

1. Complete the self-appraisal, a checklist of the standards you can use to identify where your organization excels and determine where you may want to focus additional efforts.
2. Consult the rest of the Handbook for a more in-depth look at each standard. Each standard comes with a detailed explanation, suggested measures of success to demonstrate meeting the standard, and a list of related resources and websites.
3. Use the Appendix to find templates and sample documents ready for you to use and customize to your organization's needs.

### **What are the benefits to using the Iowa Quality Standards?**

- » Provides clear examples of coordination and collaboration efforts to funding sources
- » Provides access to related resources for each standard; we've done the heavy lifting for you
- » Provides a flexible timeline; the self-appraisal can be completed at any time
- » Applies to all programs, regardless of size, structure, or services provided

### **How can I access the Iowa Quality Standards?**

- » You can visit the **new** Iowa Quality Standards page on the Iowa Finance Authority website [here](#).
- » Download the IQS Handbook [here](#) to view the standards and self-appraisal tool.
- » Download the IQS Appendix with a list of helpful resources [here](#) or use the website links to directly access resource documents.

**For more information contact Amber Lewis at [Amber.Lewis@iowa.gov](mailto:Amber.Lewis@iowa.gov).**

**Find the Iowa Quality Standards website at [www.iowafinanceauthority.gov/PageSection/Index/1](http://www.iowafinanceauthority.gov/PageSection/Index/1)**